

PROVIDER ADVISORY #2020-004
IMPORTANT VISITOR SCREENING PROTOCOL

ACTION REQUIRED

EFFECTIVE DATE: MARCH 12, 2020

We understand this is a challenging time for you as our state faces COVID-19. In order to protect you, your staff, and customers, we are asking that you add an extra layer of prevention in terms of your visitors. **Effective immediately, visitors must not be allowed on your facility IF they have a fever OR if they have any combination of the following active conditions/situations:**

- Cough
- Shortness of breath
- Recent international travel or cruise, or contact with someone who has traveled internationally or been on a cruise

Please have **anyone visiting your facility** complete a copy of the attached questionnaire before entering. **This includes parents, contractors, vendors, delivery people, and others.** When in doubt, please ask them to fill out the form.

- **If they check “yes” to having a fever, ask them to leave the premises.**
- **If they check “yes” to having multiple symptoms, ask them to leave the premises.**
- **If they check “yes” to either travel question (#1 or #2), ask them to leave the premises.**

#1. Have you traveled internationally or taken a cruise in the last two weeks?

#2. Have you been in contact with someone who has travelled internationally or taken a cruise in the last two weeks?

After they fill out the questionnaire and are cleared to enter, please show them where they can wash their hands. Be sure to retain all completed forms in a file, as they are our official record of this effort.

Please send the information below to family members, contractors, and any other potential visitors, so they do not travel to the facility if they are sick. Please include a copy of the questionnaire.

It is critical that we all work together and keep each other safe so we can continue to care for the people we serve.

Email or Letter Template: Send This to Potential Visitors (Parents, Contractors, Etc.):

As you may know, our state is facing a public health emergency related to 2019 coronavirus disease (COVID-19). We are attempting to prevent the spread of illness, and we are asking for your help.

- ***At this time, we ask that you do NOT visit our facility if you have or have had within the last 48 hours any symptoms of respiratory illness such as coughing, fever, or shortness of breath; if you have recently spent time with anyone exhibiting any of these symptoms; if you have recently traveled internationally or taken a cruise, or had contact with someone who has traveled outside the United States***

If you do come for a visit, we will ask you to fill out the attached questionnaire to document that you are not sick. Thank you for helping us protect our customers and staff.

If you have questions about COVID-19, please call 1 (866) 779-6121 or email COVID-19@flhealth.gov.